

**Ratnamanjari Swain**  
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Currently Serving Notice period will be able to join by 15 February 2019

**Career Summary:**

Salesforce certified professional with 2.3 years of experience in Salesforce and 3.6 year overall experience. Adept to accept new changes and proven efficiently.

* Good experience in configuration within the Salesforce platform to support business functions and meet project objectives, client requirements.
* Experience in system administration support of Salesforce environment, especially related to customized applications, user permissions, custom objects and workflow.
* Good knowledge in OWD, Profiles, Sharing Settings, Email Services, Customer portal, Apex Sharing.
* Good knowledge on creating Unit and functional testing and deployment of solutions.
* Good knowledge on creating Apex, triggers, Visual Force page, CSS and Java Scripts
* Good knowledge on SOQL, SOSL, HTML, XML, JavaScript, SQL, Java.
* Good knowledge on creating Report for Business and Dashboard management.
* Good knowledge on Workbench.
* Good knowledge on ANT Migration tool.
* Good knowledge on creating salesforce lightning components.

**Work Experience:**

**Currently working as ‘Software Engineer’ at CGI, Bangalore from June 2015 – till date**

**Professional Experience:**

**ADT Security Services:** **(Dec 2016 – Till date) (Role: Salesforce Developer)**

ADT is one of the most trusted and well-known brands in the security industry today and currently serves more than six million residential and small business customers, making it the largest company one of a kind in both the United States and Canada.

The project involves the use of Salesforce sales cloud, CPQ tool and Force.com platform to build an Opportunity and Quote/Proposal management module.

**Responsibility:**

* Identified and documented business requirements.
* Designed, implemented, tested, and documented code, configurations and enhancements on relevant systems.
* Managed and administered systems, including incident response and break-fix.
* Developed custom objects, triggers and workflows and visual force pages.
* Prepared technical approach and design documentation supporting business needs
* Created custom controller ad apex test classes for cover the business approach.

**Encana Digitalization: (Role: Front End Developer)**

This application was meant for creating incidents by user, which was developed on Xamarin.Android , same as on Xamarin.iOS.

**Responsibility:**

* Involved in the front-end part design of the application creation.
* Worked on the functionality and testing of the application.

**Dwr Cymru Welsh Water (DCWW) GIS (UK)**

**Dates: (AUG 2015 to DEC 2016)**

**Role: Associate software engineer**

A Geographic Information System (GIS) provides software to present, analyse and maintain information that has a geographic component. It consists of a core GIS product from ESRI called ArcGIS. The DCWW Desktop GIS comes in two license levels; Viewer and Editor. The Editor license enables users to maintain features in the DCWW GIS. These features include clean and waste water assets and operational boundaries.

**Responsibility:**

* Understand the business requirement and create test cases, execute the cases and recorded the defects if any.
* Managing test cases and defect management of ALM and to create, run and maintain the regression test suites whenever new functionality is introduced.

**Technical Skills:**

* Apex and Visual Force
* SOQL & SOSL
* PLSQL
* Data Loader
* **.**Net C#
* JSON
* Basic Java

**Certification:**

* **Salesforce Platform App Builder Certification.**
* **Salesforce Platform Developer I**
* Salesforce Trailhead Ranger Rank
* MS.net

**Academic Excellence:**

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| --- | --- |
| 2009-2013  B.Tech (Electronics and Telecommunication) | Eastern Academy of Science and Technology  (BPUT) Percentage of Marks:69.3% |
| 2007-2009  Higher secondary Education | Marshaghai Govt College , Marshaghai  Percentage of Marks:64% |
| 2006-2007  Secondary Education | Marshaghai Girls High School , Marshaghai  Percentage of Marks:74% |

**Personal Information:**

Father’s name: Ranjan Kumar Swain

Nationality: Indian

Date of Birth: 10th April 1993

Marital status: Single

Gender: Female

Languages Known: English, Hindi, Odia

I hereby declare that the information provided is true to my knowledge and I am solely responsible for any discrepancy found

Place: Bangalore Signature

Ratnamanjari Swain